

Health Check Service Offering



Expert Advice

A principle consultants will setup time with you (remotely or on-site**) to do a “deep dive” into your system, to understand how you are currently using Workfront.



Work Creation and Execution processes review

Identify “quick wins” and perform “on the spot” fixing wherever possible. Scoping will be done for complex changes. Changes and recommendations will be included in your health Report.



User Interface review

Optimise interfaces for better user adoption by clean out un-utilised reports, dashboards, views, filters & groups. Any additional reports & dashboards elements will be scoped & WMA can assist in creating them.



Security and Licence review

Optimise licencing, in many cases we can help you to save some. Help you to gain visibility over who is accessing your environment and general security and user maintenance.



Pain points review

Address unresolved tickets opened with Workfront helpdesk and assist to resolve some by re-thinking about your processes. Guide in the use of the help site and education site and share roadmap items with your team.

Or



Training and knowledge share

You May use this time to upskill your power users to “tame the Lion” - We will educate and share our in-depth knowledge with your power user to enrich their knowledge of Workfront.

Terms and Conditions:

Health checks are limited to 8 hours' effort.

Onsite travel cost might be charged WMA will keep these costs to a minimum. (Remote consulting available)

Our consultant must have access to your environment and if required NDA's could be signed before engagement.



CERTIFIED
CONSULTANT
PARTNER